



TeleHealth Billing and Coding Pearls

- Important to inform patients this is a billable visit and they may be subject to co-pay
- Documentation- get verbal consent and document that consent was done and given
- Reach out to your common local private insurance carriers and let them know you are performing telehealth visits

For TeleHealth visits you can bill normal E&M codes

- The physical exam part is missing. Remember for established patients you only need 2 out of the 3 categories to meet the billing requirements. Since the exam part is out be sure to hit the History section and the MDM section and document well.

ESTABLISHED PATIENT GENERAL MULTI-SYSTEM EXAMINATION (2 OF 3 COMPONENTS)

Key Component	Element	99211	99212	99213	99214	99215
History	CC	Required	Required	Required	Required	Required
	HPI	N/A	1-3	1-3	4+	4+
	ROS	N/A	N/A	Pertinent (1)	2-9	10-14
	PFSH	N/A	N/A	N/A	1 of 3	3 of 3
Exam	1995	1	2-4	5-7	8+	8+
	1997	Limited 1 + (1-5)	Limited 1 + (6-11)	Extended 2 + (12+)	Comprehensive 9 + (2+each)	Comp. 9 + (2+each)
Medical Decision Making (2 of 3)	Dx/Mngmt	N/A	Minimal (1)	Limited (2)	Multiple (3)	Extensive (4)
	Data Review	N/A	Minimal/None	Limited (2)	Moderate (3)	Extensive (4)
	Risk	N/A	Minimal (1)	Low (2)	Moderate (3)	High (4)
Time		5 min	10 min	15 min	25 min	40 min